 KING ABDUL AZIZ UNIVERSTIY HOSPITAL	Department :	Unit:	Policy Number:
	ENT		KAUH-ENT-III-030
Job Title: ENT Emergency Cases	Issue Date:	Sept. 2009	Prepared/Revised by: Date:
	Revision Date	Oct. 2009	
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Reviewed by: Date:	Authorized by:	Date:	Authorized by: Date:
Quality Management Department	Department Head		Medical Director - King Abdulaziz University Hospital
Authorized by: Date:	Authorized by:	Date:	Approved by: Date:
Vice Dean for Quality & Development Affairs	Vice Dean University Hospital Affairs		Dean of College

1.0 Conditions:

1.1 Department of ORL, King Abdulaziz University Hospital

2.0 Purpose:

- 2.1 To have standard and concrete rules in dealing and/or treating ENT emergency cases in order to carry out a smooth flow of these emergency cases resulting to an urgent and needed intervention for such/these patient(s).
- 2.2 To have proper guidelines and rules to follow where positive outcomes are expected, hence, a room for misguidance will be minimized if not eliminated or for its total avoidance
- 2.3 Following set rules and/or policies will result in a harmonious relationship within the Department itself.

3.0 Definitions:

4.0 Policy :

See below

5.0 Procedure:

The following are treated and categorized as ENT emergency cases such as :

5.1. Patient that requires immediate surgical intervention

5.1.1 Patient direct from Emergency Room to OR

5.1.2 Patient direct from Ward to OR

5.2 Patient is categorized as:

5.2.1 Category I

5.2.1.1 Case requires urgent surgical intervention

1. Acute airway obstruction (FB, Epiglottic ...)unstable airway
2. Severe bleeding for (post tonsillectomy-Adenoidectomy, Nasal Surgery, Head & Neck Surgery)
3. Others of the same level of urgency cases

5.2.1.2 If there is vacant ENT operating room, it will be allotted to use the assigned ophthalmology operating room if available

5.2.2 Category II

5.2.2.1 Emergency cases can be done when there is earliest ENT room available after the elective cases are done

- 1.Stable airway (FB, Nose, bronchoesophagoscopy, esophagoscopy
- 2.Others of the same level of urgency cases

5.2.3 Category III

5.2.3.1 These case can be done after the elective cases have been completed and OR room is available.


5.2.3.2 Cases after medical treatment are given and still need surgical instructions


1. Pre-orbital cellulitis

2. Mastoid abscess
3. Parapharyngeal abscess (stable airway)
4. Others of the same level of urgency cases after medical treatment

6.0 Reference:

Hospital and Department's policies and procedures

Prepared by: _____
Dr. Manal Al Bukhari  Date: _____

Reviewed by: _____
Dr. Ahmed Al Arfaj 
Department Head Date: _____